# **COMPANY PROFILE**















#### CONTENT

|                                  | PAGE NO. |
|----------------------------------|----------|
| INTRODUCTION                     | 1        |
| OURMISSIONS                      | 2        |
| AGENCY DIVISION SERVICES         | 3        |
| PORT/AGENCY CHARGES              | 4        |
| LOME PORT POSITION               | 5        |
| VESSEL ARRIVAL REQUIRE DOCUMENTS | 6        |
| VESSEL DOCUMENTS ORIGINAL        | 7        |

AKROPOLIS MARITIME AGENCY covers Togo port and safe anchorage across Lome employing qualified staff with a broad range of experience in handling every type of vessel; bulk and break bulk carriers, oil and gas tankers, cruise ships of all sizes, naval vessels, cable and pipe layers, heavy lift, reefer ships and super yachts. Coverage across Lome port, provides owners with a specialist hub agency service and principals with one single line of communication ensuring any standing instructions and procedures are disseminated through Lome port offices and terminals. A comprehensive range of services is available including, but not limited to, port information, Proforma disbursements, stevedore and offshore support. Owner protection agency services represent owners interests where potential conflicts arise with charterers or receivers' nominated agents. Our port agents are your partner on the ground. Based within the port of Lome, our ships agency team is available 24/7 to assist with any crew, cargo, engineering or administrative requests. Working with a local network of expert services and suppliers, we'll ensure any works needed on the ship are undertaken urgently. Our ships agency team have an excellent reputation within the maritime sector and are known for their responsive and hands-on approach, boarding each vessel and providing above and beyond service. To find out how we can make your turnaround in port as smooth as possible, contact a member of our Ships Agency team via email or by calling +22896486481, +22896352736. Contact us to discuss your specific requirements and we'll be happy to assist you.





## INTRODUCTION/SERVICE

**Established** in 2000, AKROPOLIS MARITIME AGENCY is a well-established, reliable, independent and solvent shipping agency in Lome. Headquartered in Lome, Togo. We are heading up our 24/7 round the clock ships handling team with proven knowledge of Togo hub handling. We are proud in acting as a General Agent for several major shipowners and providing keenly competitive optimum service, We provide you a 24 hours a day, 7 days a week service for ships agencies.

#### **Ships Agencies Services**



- Charterer's Ship Agents
- Owner's Ship Agents
- Crew change service
- Logistics Service
- Customs Clearing
- Bunker Delivery
- Repairs and Spare Parts Suppliers
- Waste-Sludge/Slope Removals
- Provisions/fresh vegetable supply
- General marine services and many more...

Wide range of products under one roof. 'Stores' are largely consumables and 'Spares' are generally Deck & Engine machinery and equipment as full or part components. 'Buyers' and 'Suppliers' are those associated with maritime sector i.e. ship owning & management and / or port sector for the purpose of buying and supplying respectively. As an aggregator for all product supplies, we are accountable with respect to Quality, Pricing, timely delivery & customization. In due course Portal will also have provision to integrate with Procurement software models used on board ships or shore offices as per requirement of Buyers.

A comprehensive range of services is available including, but not limited to, port information, Proforma disbursements, stevedore and offshore support. Owner protection agency services represent owners interests where potential conflicts arise with charterers or receivers' nominated agents. At all times Akropolis Maritime Agency guarantee to monitor all cost elements of the call to ensure owners receive value for money. All ancillary services are provided including bunkering, ship repair facilities, movement of ships spares, crew changes, cargo customs clearance, travel and immigration facilities. With extensive experience across tanker, dry bulk, cruise, ferry, military, offshore, and container trades, it is the range and depth of experience available within the team that enables Akropolis Maritime Agency to be one of the leaders in the ship agency market in Lome port.

**Port Call:** We act as a Port Call agent for all sorts of ships in all Lome ports at very low agency costs. Have the ability to obtain extremely acceptable berths for vessels calling in Lome ports, allowing for a very speedy turnaround with no idle time. Only 75% of the total Proforma of Port Call can be remitted in advance; the remaining balance will be settled after the final disbursement account is finalized. During a vessel's port call in Lome port, we may provide all of the above-mentioned services.



## **OUR MISSIONS**

## MISSION STATEMENT:

Akropolis Maritime Agency aims to be a preferred marine service provider for Customers. We endeavour to deliver excellent service through efficient, reliable and cost-effective solutions, we offers safe and efficient maritime services. With the help of its experienced staff and business partners, we understands its clients' needs and strives to exceed their expectations.

## BUSINESS ETHICS:

The objective of our business ethics program is to ensure that employees maintain the honesty and integrity required by the Akropolis Maritime Agency "Code of Conduct", while meeting the needs of our clients.



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**VISION STATEMENT:** To be the partner of choice in the shipping industry recognized for delivering effectively. To be recognized as a Company with strong values and a commitment to meet our Customers needs with the intent to exceed their service expectations.

MISSION STATEMENT: Akropolis Maritime Agency aims to be a preferred marine service provider for Customers. We endeavour to deliver excellent service through efficient, reliable and cost-effective solutions, we offers safe and efficient maritime services. With the help of its experienced staff and business partners, we understands its clients' needs and strives to exceed their expectations.

**COMPANY CORE VALUES**: Honesty, Accountability, Reliability, Resourcefulness, Service-Oriented, Trustworthiness, Adaptability. We commit to the Safety of our Personnel and the Environment.

**RESPECT**: We will regard our personnel as our greatest assets and will ensure their long term well-being and fair treatment.

**INTEGRITY**: We will exhibit the highest levels of honesty, accountability, transparency, and responsibility in how we do business.

**POLICIES**: We aim to achieve the maximum possible benefit for all our stakeholders – our employees, customers and the communities in which we operate.



## AGENCY DIVISION SERVICES



- Ships Agency
- · Berth Reservations
- Customs Clearing and Forwarding
- · Crew Services including Crew Joining, Repatriation, Medical,
- Airport Meeting, Transportation and Airport VISA Arrangements etc.
- Bunker Supply/Lubricant oil delivery
- · Fresh Water Supply
- Clearance & Delivery of Ship's spares, Stores in arriving in transit at Lome.
- · All kind of Ship and Cargo Survey including Underwater Inspections
- Ships Repair
- Supply and delivery of provisions and stores
- And all services required by Master/ Owners

Please kindly note that our Disbursement account is based on Togo government tariffs, which are compulsory for all the agents in Lome Ports.



We do hope that you are able to give us a chance to prove our before mentioned statement and if you have any enquiries whatsoever, don't hesitate to contact us this enabling us to provide you the requested accordingly.



## PORT CHARGES/AGENCY FEE.

## PORT CHARGES



## ANCHORAGE DUES

14 DAYS STAY: 1,000,000 CFA=\$1,750.00

## AGENCY CHARGES

14 DAYS STAY: \$650,00 USD



## **STEVEDORING**

Depend on cargo nature, discharging point (At berth, in anchorage)



# LOME PORT POSITION

Please note Lome Port Position for your kind record

Country : TOG0 Sea Port : LOME

## Lomé-Togo pre-Arrival Information:

## COORDINATES OF ZONES

| BERTH   | IING ZONE         | WAITING    | ZONE                             |
|---------|-------------------|------------|----------------------------------|
| (Dedica | ted area for ops) | (Dedicated | area for vessels going to jetty) |
|         | 06° 05.000N       |            | 06° 08.000N                      |
| 1       | 001°13.000E       | 5          | 001° 25.000E                     |
|         | 05° 56.000N       |            | 06° 03.00E                       |
| 2       | 001° 13.000E      | 6          | 001° 27.000E                     |
|         | 06° 01.000N       |            | 06° 04.000N                      |
| 3       | 001° 21.000E      | 7          | 001°30.000E                      |
|         | 06° 07.000N       |            | 06° 09.000N                      |
| 4       | 001°18.000E       | 8          | 001° 29.000E                     |





## VESSEL ARRIVAL REQUIRE DOCUMENTS

Following documents must be hand over to Agent for vessels clearance to Lome port:



- 1. Ship particulars/Q88
- Crew List-port and date of embarkation
- 3. Ship sanitation Exemption certificate
- 4. International port health declaration
- 5. Vessel last ten port of call
- 6. Copy of cargo bill of lading
- 7. Copy of vessel cargo manifest

A vessel identification station called "TOGO NAVY" is established at Lome military naval base. This station is responsible for identifying all vessels navigating in or through Togolese territorial waters to ensure optimal control over these waters. The details of the vessel identification station are as follows: VHF: Channel 16, Channel 10 "TOGO NAVY" All vessels are must contact the "TOGO NAVY" identification station on VHF channel 10 prior to entering the territorial waters. In cases where the vessel has armed protection, this should be notified 48 hours in advance and all arms and weaponry should be disarmed prior to entry into territorial waters. All vessels shall be under the obligation to preferably anchor in the berthing zone or waiting zone where supervision and patrols are undertaken permanently. All vessels, shipping companies, and shipping agents shall be entitled to request special protection by the State Armed Services through its Shipping Agency. All movements and manoeuvre of supply vessels towards moored vessels are prohibited at night. Each supply vessel shall be under the obligation to indicate its manoeuvre to the "TOGO NAVY" identification station







## **CONTACT AKROPOLIS MARITIME AGENCY**

Please leave your contact details and we will soon contact you to talk about how we can serve you better. Please also advise which are your areas of interest.

## **HEAD OFFICE**

## AVEPOZO MAWUVI. NEAR COMPLEX SCHOOL LOME, TOGO.

TEL: +22896486481, +22896352736, +22996411570,

info@akropolismaritimeagency.com

Whether it be in port or anchorage, our team have the local knowledge and connections to ensure that your vessel have safely and prompt service at the lowest possible cost.

#### CONTACT US:

24/7 Contact No:

+22896362736, +22896486481 24/7 Operations

E-Mail: operations@akropolismaritimeagency.com

E-mails relating to general inquiries: info@akropolismaritimeagency.com E-mails relating to Shipping Agency: agency@akropolismaritimeagency.com





WE DELIVER QUALITY



WE DELIVER QUALITY.

## AKROPOLIS MARITIME AGENCY

#### OUR SERVICE ETHOS

As an established, full-service ship supply and agency, our efficient processes successfully fulfill the needs of vessels calling at Lome ports. Whether it is meeting their technical needs or on-board consumable choices, our reliability and accessible communication ensure smooth delivery to ships of every size.

## **OUR SERVICES**

| 2                        |                            |
|--------------------------|----------------------------|
| SHIPPING AGENCY          | • BONDED STORES ITEMS      |
| DECK-CABIN STORES        | • PROVISIONS SUPPLY        |
| • FRESH WATER SUPPLY     | • SAFETY EQUIPMENT         |
| · ALL TYPE OF GAS REFILL | • ELECTRICAL EQUIPMENT     |
| • HOSE AND COPLINGS      | • NAUTICAL CHARTS          |
| • ENGINE PARTS DELIVERY  | • SHIP/ENGINE REPAIRS      |
| · CLEANING-CHEMICALS     | • PIPES, TUBES AND FITTING |

## MORE SERVICES BUT NOT LIMITED TO

| • WELDING EQUIPMENT   | •TECHNICALITEMS          |
|-----------------------|--------------------------|
| · LUB OIL DELIVERY    | • SLUDGE REMOVALS        |
| · HUSBANDRY SERVICES  | • SHIP BUNKER SUPPLY     |
| · LAUNCH BOAT SERVICE | • DESLOPING SERVICE      |
| • MARINE PAINT SUPPLY | • SHIP MOORING ROPES     |
| • PROTECTIVE AGENCY   | • HULL CLEANING SERVICE  |
| • CREW CHANGE SERVICE | • GENERAL MARINE SERVICE |



WE CARE ABOUT YOUR VESSEL
PLEASE SEND US ENQUIRIES

ON-TIME DELIVERY & CUSTOMER SATISFACTION.



**CORE VALUES** 

HONESTY

RELIABILITY

**INTEGRITY STRATEGY** 

# **CONTACT US**



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+22896352736, +222896486481



SHIPSUPPLY@AKROPOLISMARITIMEAGENCY.COM

WE LOVE TO BE YOUR VENDOR